Firefox Enterprise Sub-processors
Version: V1
Last Updated: October 9, 2026

Hosting and Infrastructure

Sub-processor	Services	Location
Amazon Web Services, Inc.	Simple Email Service (SES) - Email service for support accounts	United States of America
Google, LLC	Google Cloud Platform - Cloud provider for support pipeline (accounts.firefox.com and support.mozilla.org services)	United States of America
OVH Groupe SA	OVHcloud - Cloud provider for sandboxed demo	France

Support Services

Sub-processor	Services	Location
Zendesk, Inc.	Customer service and support	United States of America

Mozilla Group Sub-processors
The companies below may also act as Sub-processors to the extent that the Mozilla Group companies process Customer Personal Data when providing technical and operational support to customers.

Entity	Location
Mozilla Corporation	United States of America
MZLA Technologies Corporation	United States of America

Change Log

- Version V1-2026-10-09: Initial publication